# Homework

## Tasks

## Incident Management

We have a painting program like [Paint.NET](http://paint.net/) and we have the following bugs. Set Priority and Severity

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| --- |
|  |
| **Bug description** | **Severity** | **Priority** |
| Tool for selection doesn’t select exactly the same that it’s marking (crops 10 pixels to the left) | Major | High |
| When selecting a color with the color picker it replaces the first color from the palette, not the chosen one | Major | High |
| Shortcut for “Create New Image” (Ctrl+N) doesn’t work | Minor | Low |
| Spelling mistake in menu Select “Transperent selection” instead of “Transparent selection” | Low | Low |
| While holding Ctrl+Z and drawing with the pencil the second color is used instead of the first one, and that’s not a feature | Major | Medium |
| When using “Magic Wand” tool the tolerance value is changing on every mouse click | Major | Medium |
| While clicking “Rotate 90 Clockwise” the image is rotating in counterclockwise direction | Minor | Medium |
| The button for increasing the Brush size doesn’t work. It can be increased only from the drop down | Major | Medium |
| Program crash on clicking the OK button while resizing an image. | Critical | High |

## Report the following bugs

Imagine you have the following bug, mentioned by a customer and you have to describe it and log it in the bug tracking tool you use

| **BUG REPORT** | **#1** |
| --- | --- |
| Description | When there’s a page break in the page and you try to set dashed border on the page, the bottom border line doesn’t show |
| Steps to reproduce | 1. Launch the application 2. Navigate to Page View menu 3. Navigate to Page Break Preview 4. Navigate to Home menu 5. Navigate to Borders menu 6. Navigate to More Borders menu 7. Choose Dashed type of border 8. All borders, except for the bottom border are shown |
| Acceptance criteria | All borders should be visible |
| Priority | Medium |
| Severity | Minor |

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| --- | --- |
| **BUG REPORT** | **#2** |
| Description | Application crash on clicking the Save button while creating a new user, hence unable to create a new user in the application. |
| Steps to reproduce | 1. Launch the application 2. Navigate to the User Menu 3. Navigate to Create new user menu 4. Fill the user information fields 5. Click the Save button 6. The application send error message |
| Acceptance criteria | When click the Save button while crating new user, the application must give message to approve the successful creation of the new user. |
| Priority | High |
| Severity | Critical |

# Prepare another bug report

* for the bug shown in this (<http://www.youtube.com/watch?v=xJg7k8QOGtM&feature=related>)

| **Defect ID** | **#3.1** |
| --- | --- |
| Defect Reported Date | 11.10.2018 |
| How Detected | Testing |
| Project Name | Homework |
| Defect/Enhancement | Defect |
| Environment | Excel 2010 |
| Priority | Medium |
| Severity | Major |
| Status | Open |
| Steps to reproduce | 1. Launch Microsoft Office Word 2. Navigate Bullets menu 3. Choose first option for bullet type 4. Write several lines with random text 5. Mark the text 6. Copy the selected text 7. Launch Microsoft Office Excel 2010 8. Paste selected text 9. Choose cell A1 10. Copy positions from left of the text 11. Open Find and Replace menu 12. Choose the Replace button 13. In the Find what field paste copied positions from A1 cell 14. In the Replace with field don’t add anything 15. Click the Replace All button |
| Expected Result | 1. All lines must be aligned to the left |
| Actual Result | 1. All lines stay with several spaces before the text 2. The characters are changed into Greek letters |

* for this sample defect: After logging into Gmail, it navigates to [Google.com](http://google.com/)

| **Defect ID** | **#3.2** |
| --- | --- |
| Defect Reported Date | 11.10.2018 |
| How Detected | Testing |
| Project Name | Homework |
| Defect/Enhancement | Defect |
| Environment | Windows 8.1, Google Chrome 69.0.3497.100 |
| Priority | High |
| Severity | Major |
| Status | Open |
| Steps to reproduce | 1. Launch Web Browser 2. In address bar add <http://gmail.com/> 3. In the Log in form add email address or phone number 4. Press the Next button 5. Enter your password 6. Press the Next button |
| Expected Result | The web browser must open the inbox window of Gmail |
| Actual Result | 1. After logging into Gmail, it navigates to Google.com |